November 18, 2008

Shop Cell

1425 37th Street

Sixth Floor

Brooklyn, NY 11218

Re. RMA197908

To Whom It May Concern:

The included Jabra A210 was received DOA. Plugging the charger in results in the red “Charge” light coming on for about 2-4 seconds and then going out. There is no reaction to the “On” switch.

Please replace this defective item and ship to:

Gene Maurice

2516 Royal Birkdale Dr.

Plano, TX 75025

If there are any question please call em at 972-365-9689 or email to gene.maurice@sgmservice.com.

Thank you in advance for your attention to this matter.

Sincerely,

Gene Maurice