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| --- | --- | --- |
| **Serial Number** |  |  |
| **Taurus Model Number** |  |  |
| **Contact Name** |  |  |
| **Dealer Name** |  |  |
| **Address** |  |  |
| **City** |  |  |
| **State** |  |  |
| **Zip** |  |  |
| **Daytime Phone** |  |  |
| **E-Mail** |  |  |

I purchased this gun used about 2 months ago. I have fire approximately 250 rounds in 4 separate sessions at a range. I have had one or more Failure to Extract/Eject on nearly EVERY magazine. The ammo used was Magtech FMJ, Remmington FMJ, Monarch JHP, Speer Lawman FMJ, and Winchester FMJ. Just to make sure that I wasn’t “limp wristing” I had the manager at the range also fired the gun. In 2, 6 round magazines he had the same issue twice. The FTE problem is on any round in the magazine, 1 thru 6, and regardless of the number of rounds in the magazine, 3 to 6 rounds in the magazine. The gun was cleaned and oiled after each session.

After contacting Taurus Customer Service I was advised that the issue was with the magazine. The magazine was returned to Taurus for replacement. After a couple of weeks I contacted Taurus to find out that the magazine has been on backorder and will be mid-January at the earliest.

I subsequently purchased a ProMag magazine and tried it with 3 different ammos. Same results. The range had a used TCP and let me use the magazine from that gun in mine. Same results

Please repair or replace at your earliest convenience.

Thanks,

Gene Maurice