I received this item on 12/4. I have used it a number of time and have the following problems.

1. After taking a video, if I go to the playback function I get “Picture Error” message. About half the time after shutting the camera off the video will be saved. The other half it’s lost. I have tried 3 different SD cards with the same results.
2. When connecting the camera to a PC via the USB port and selecting “Mass Storage” though I get a sound on the PC indicating that a device has been connected, and the drive is available, it states that there is “No Media” in the drive. This has been tried on 3 PC’s, two running Windows 10 and one running Vista.
3. When connecting the camera to a PC via the USB port and selecting “PC Camera” though I get a sound on the PC indicating that a device has been connected no camera device is found. Again tested on the same three PC’s